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Important advice for maintenance and storage

Air humidity

Especially instruments made of wood sensitively react to a changing air humidity. Just like a sponge the wooden parts shrink when the air is too dry and do the opposite when the air humidity is too high. Subsequent tension within the instrument can lead to serious problems: it can cause cracks or even irreversible deformation of the instrument. Please note that these damages are not covered by the warranty.

Please keep this in mind:

- The instrument must not be stored too dry.
- If the air humidity drops below 30%, serious damage can occur.
- The instrument must not be exposed to direct heating, since the same kind of damage can be caused near heaters, radiators or direct sunlight.

In Central Europe (or comparable climates) this mainly happens during winter season. If temperatures outside drop below 0° C (89.6° F) moisture in the air freezes (snow/ ice). Opening the window for ventilation can lead to very dry air inside. When it is subsequently reheated it loses even more moisture and the air humidity drops slightly below our 30%. Indoor plants (lots of them), a fish tank or an air humidifier (electronic) can easily solve this problem.

(Danger! Common humidifiers that are applied to heaters or wet towels are not sufficient!)

We recommend you to:

- buy a hygrometer to check the air humidity in your apartment.
- Ideally it should be between 50% and 70%
- in heating periods store your instrument in an unheated room of your house/ apartment
- store your instrument in the case and include an air humidifier (a moist sponge will do the trick)
Danger! Your case without an air humidifier is not sufficient!

Caring for the finish

Your finish is best cared for - if at all - by using a dry microfiber cloth. Tough stains may be removed by using just a few drops of water or - in rare cases - with a little bit of dish liquid. Please refrain from using furniture polish. It usually contains solvents/ thinners and will ultimately destroy your finish.